

PSI

Why Smart Pet Owners Hire PSI Members (from the PSI Web Site: <http://www.petsit.com/home.asp>)

- PSI members are part of the world's largest educational association for professional pet sitters.
- PSI members are asked to follow the Recommended Quality Standards for Excellence in Pet Sitting. These standards include:
 - Securing bonding and insurance
 - Providing personal references
 - Conducting initial interview to meet pet/owner
 - Supplying printed services and fees information
 - Furnishing a written service contract
 - Asking questions about pets/homes in their care
 - Displaying competence in dealing with animals
 - Upholding professional business conduct
 - Observing regular office hours
 - Responding promptly to questions/complaints
 - Keeping a veterinarian on-call
 - Planning for bad weather or other emergencies
 - Insisting on honesty and obeying all laws
 - Keeping current with pet safety and animal welfare
 - Pursuing training to improve knowledge and skills